

CUSTOMER TECHNICAL SUPPORT

1-800-898-5483

(24 HOUR TOLL FREE ASSISTANCE)

Profile Systems P1900 Controller installed in this facility is designed to control your exterior lighting, HVAC system and monitor your refrigeration units.

Please CALL Profile Customer Support when the following conditions occur:

- The *exterior lighting* at this facility is not turning on or turning off as expected.
- Changes need to be made to the *exterior lighting* schedule. (Authorized personnel only)
- Service is being performed on any of the *exterior lights*.
- The *temperature* in this facility is not comfortable.
- Changes need to be made to the temperature set points or occupied schedules for *heating/air conditioning*. (Authorized personnel only)
- Service is being performed on any of the *HVAC* systems or new *HVAC* units are being installed.
- Prior to performing any mechanical service or maintenance on *refrigeration* units.

Profile Customer Support will contact YOU when the following conditions occur:

- The P1900 System has lost power.
- The thermostat has stopped communicating.
- The temperature in the refrigeration unit has reached a level above or below pre-determined temperature thresholds for a specified period of time.

NOTE:

- **DO NOT ATTEMPT** to turn on or turn off exterior lighting or cut power to the P1900 System by flipping circuit breakers.
 - **DO NOT ATTEMPT** to manually adjust or program the thermostat settings.
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